

Capability Statement

Overview

Established in 2008, ACH is a leading provider of resettlement services for refugee and newly arrived communities in the UK. We provide a comprehensive range of life-transforming services to 2500 individuals a year, across personal, job and employability skills.

Across all services, our work is developed around lived experience and community understanding. This allows us to accurately address the specific needs of our tenants and learners.

Our #rethinkingrefugee approach sees refugees not as victims or problems, but as assets to communities. Through a holistic, culturally responsive service, we unlock this potential and help refugees to become self-sustained and successfully integrated.

Services

Accommodation

Provision of fully supported housing in Bristol and Birmingham. Our end-to-end service is culturally responsive, and designed to empower tenants to live independently.

Training

Specialist employability, vocational and functional skills training, delivered through our subsidiary training arm.

Employment support

We upskill learners into median-income jobs with real progression opportunities. Through partnerships with local organisations, we establish volunteering placements, internships and apprenticeships.

Facilities

Dedicated training centres in Bristol and Birmingham

430 units of specialist supported accommodation

Bristol Office

Unit 20, Easton Business Centre, Felix Road
Easton, Bristol, BS5 0HE T. 0117 954 0433

Birmingham Office

1st and 2nd Floors, 93 Cape Hill, Smethwick,
Birmingham, B66 4SA T. 0121565 3384

Past performance

Growth of income from £360k to £2.5m from 2011-2016

Achieved £1.5m funding for training, allowing us to work with 3000 people by 2020

Partnered with Starbucks and others for employment programmes

Provider of choice for DWP clients with barriers to employment

Winner of:

The Positive Social Impact Award in the Lloyds Bank National Business Awards 2017

Care & Support Provider of the Year in the 2017 24housing Awards

Social Enterprise of the Year in the 2017 Ethical Corporation Responsible Business Awards

Highly commended in the 2017 UK Housing Awards in the Campaign of the Year category

Company Limited by Guarantee registered in England & Wales No. 6630015

RSL No.9714

NOCN Reg No. 30000531

NCFE Approved Centre

UKPRN 10038201